

Frequently Asked Questions

Q: What is the hall Capacity?

A: The Grand Olympia has 6 ballrooms that can accommodate various sized events from 25 – 1000 guests with a head table, DJ or Band and a full dance floor.

Q: Are tables and chairs included in the rental rate?

A: Yes

Q: What kind of guest tables do you have?

A: We have round tables that can accommodate 10 guests (66" table), 12 guests (72" table) or 14 guests (82" table) as well as a number of rectangular banquet tables up to 8 feet long.

Q: Do you supply table linens and chair covers?

A: Yes we have a fully stocked décor centre which allows our clients to view many of our in house décor options. We operate an on site linen department which allows us to maintain our linens at a very high quality with in house supervision.

Q: What kind of events can the Grand Olympia be rented for?

A: A variety of events, including: Musical Performances, Elections, Wedding receptions, Murder Mystery Suppers, Re-Unions, Anniversaries, Staff Christmas Parties, Art exhibitions, Staff Promotions, Large Group Luncheons, Birthday parties, Baptismal/Bar-Bat Mitzvah Celebrations, Seminars, Meetings, Auctions, Gala Balls, Funeral receptions, Trade shows, and more!

Q: Does the Grand Olympia provide on site wedding ceremonies?

A: Yes, at the Grand Olympia we have a permanent indoor chapel as well as outdoor beautifully landscaped Gardens. In addition we also have a number of mid sized ballrooms to provide wedding services for larger numbers.

Q: How large is the Grand Olympia and what else is in the building?

A: The Grand Olympia is one of Hamilton's largest privately owned and operated Banquet and Convention Centres. We house 42,000 square feet of banquet and event space over two floors, we are fully wheel chair accessible with on site indoor chapel, meeting and board rooms as well as a variety of newly renovated bridal suites.

Q: What is the decor of the Hall?

A: The Hall has been tastefully designed with neutral earth tones and medium oak trim. It has ornate decorated ceilings with crystal chandeliers and fabulous lighting with individual controls. Beautiful floor to ceiling windows with custom drapery allow plenty of natural lighting in the main lobby as well. Over \$3.5 million has been recently spent in upgrading The Grand Olympia into one of the regions most spectacular event facilities.

Q: Is the building air conditioned?

A: Yes, there are separate zone controls to ensure maximum guest comfort.

Q: What kind of washrooms do you have?

A: The public washrooms are spacious, modern and handicapped accessible. There is also a separate washrooms in each of the bridal suites.

Q: When an event is over, will I have time to gather up my personal belongings and gifts, etc.

A: Yes, after the event, a clean up period of 45 minutes is allotted for this.

Q: What time do the doors open for an evening rental and when does the Hall close?

A: For most evening and late afternoon events the Main Doors to the banquet facility open at 4:30 pm with the ballroom doors opening at 5 pm. All events must be finished by 1 am unless otherwise contracted, with time allowed for gathering personal belongings, etc.

Q: What kind of dishes, cutlery and stemware does the Grand Olympia provide

A: All of the tableware at The Grand Olympia is modern and newly purchased. We carry very high quality bone white china supplied by Steelite in the Alvo series line of china. Our stemware is large and is created in the teardrop design. Our cutlery is provided by Oneida and is the Athena line to match our classical motif at The Grand Olympia

Q: Do you have a stage for the head table and DJ or Band?

A: Yes we can accommodate multiple elevation head table designs as well as stages for DJ's Bands, guest speakers and V.I.P. events.

Q: Can we put things on the wall?

A: No, but we will help you display your pictures and other items on one of our many brass easels.

Q: How much parking space do you have?

A: We have free on site fully paved and well lit parking for over 650 cars without having to cross a city street or busy roadway. We can accommodate an additional 200 vehicles on adjacent parking lots should the need arise.

Q: Is there a charge for parking?

A: We do not charge for parking.

Q: Are the bartenders at The Grand Olympia Smart Serve certified?

A: Yes, our entire bar staff is fully trained and smart served certified.

Q: Can I bring my own Smart Server and run the bar?

A: No, the bar is professionally managed and staffed by The Grand Olympia.

Q: Is a security/damage deposit required?

A: For certain events The Grand Olympia reserves the right to charge a security deposit. It will be returned immediately following the event provided there is no damage.

Q: Is the hall available on religious or statutory holidays?

A: The Grand Olympia is available to accommodate events any day of the year except Christmas day as we provide that time for our staff to spend with their families.

Q: When is a booking confirmed?

A: Bookings are firm and final once a contract is signed and a deposit is provided. As a policy we do not hold dates we always encourage our customers to book an appointment to speak with one of our qualified sales staff.

Q: If I have to cancel, do I get a full refund?

A: Unfortunately all deposits are non refundable.