

The Grand Olympia Advantages

We encourage all of our customers to compare The Grand Olympia and our high standards to other facilities. We are confident you will clearly see the reason why we are one of the most sought after banquet facilities in Southern Ontario. Listed below are some key features that are contained in our all inclusive wedding packages, most are exclusive and unique to the Grand Olympia experience. Thanks for taking the time to consider our services and we look forward to proudly hosting your special day at the luxurious Grand Olympia Hospitality and Convention Centre.

Compare these Grand Olympia Experience Advantages

Grand Olympia Service Standards

- ❖ Our staff receive extensive in class and practical training ensuring the highest standards in food service
- ❖ Your wedding reception receives no less than:
 - ❖ 1 dedicated waiter for 2 banquet tables
 - ❖ 1 dedicated head table waiter per ballroom
 - ❖ 1 dedicated Personal Banquet Supervisor per ballroom
 - ❖ 1 Dedicated door man per ballroom
 - ❖ 2 fully certified bartenders per banquet
 - ❖ A dedicated Executive Chef, Sous Chef, and kitchen assistants
 - ❖ On site maintenance, custodial and security staff
 - ❖ All of our staff are fully trained professionals who adhere to the high standards

Top Quality Cuisine

- ❖ The Cuisine is of the highest quality and we only use suppliers that stand behind their products and receive regular Federal Inspections to maintain all necessary food safety controls.
- ❖ We use state of the art Rational Cooking Equipment which utilizes all of the latest technology to provide you with consistent quality and presentation for all guests. Our cooking methodology is envied by many other facilities and we are a certified Rational cooking demonstration centre for Southern Ontario.
- ❖ Our Chefs are fully trained in the preparation of Continental and Ethnic Cuisines. Our team encompasses representatives from Italy, Portugal, Greece, Serbia, Croatia, Slovakia, and Latin America.

Complimentary Food Tasting Evenings

- ❖ The Grand Olympia prides itself on being one of the only facilities in Southern Ontario which offers a complimentary food tasting evening for the Bride, Groom and four of their closest family or friends. At this event which is held multiple times per year on Thursday evenings, couples receive an opportunity to try a wide selection of our cuisine, meet with our wedding planners, the Grand Olympia disc jockey team, our in house florist, the limousine drivers and our executive chef. Tours of our facility are also conducted where couples have an opportunity to visit our kitchens and food preparation areas.

The Facility

- ❖ The Grand Olympia constantly invests in maintaining and upgrading our facility to meet the high standards that our customers deserve.
- ❖ We pride ourselves on offering landscaped grounds, on site well lit secure parking areas, modern well designed banquet rooms, wheel chair elevator for guests with special needs, clean washrooms and banquet facilities with all the modern amenities, elegant private bridal suites, lobbies and washroom and many more newly added features.

Trust your special day to a facility with a reputation for the Ultimate in Wedding Receptions.



Top 10 Reasons to Book The Grand Olympia

- 1) **FOOD** - Freshly prepared top quality cuisine produced on site by our fully certified chefs and artfully arranged to the highest consistent standards with unlimited second helpings on all courses.
- 2) **PARKING** - On site parking for over 650 cars on one level without having to cross a busy roadway or park on a city street.
- 3) **SERVICE** - Fully trained black tuxedoed waiters at a ratio of one server for every two tables.
- 4) **ABIANANCE** - We offer an \$8.5 million, 40,000 square foot newly renovated modern facility with 5 ballrooms, an indoor chapel, outdoor fully landscaped gardens and bridal suites all of which we are constantly investing in to provide you with the most up to date amenities.
- 5) **LOCATION** - The Grand Olympia is located in one of the most accessible and desirable locations in the city. We are located one minute off of the QEW on a main artery with easy bus access and quick taxi service.
- 6) **FOOD TASTING** - Complimentary food tasting evening for the bride and groom and four other guests. This event is unlike any other, as we provide you with a multitude of samplings of each course allowing you to try different preparations of pasta, poultry, beef, veal, seafood, vegetables and dessert courses before you choose your wedding menu. This allows you to taste many dishes and make the best informed decision for your special day. On this day you will also meet with our in house Disc Jockey, Florist, Pastry Chef, Wedding Planners, Executive Chef, Director of Food and Beverage and many others who will be part of your special day.
- 7) **WINE SERVICE** - The Grand Olympia provides high quality Colio Estate Wine in fully sealed bottles direct from the winery. We do not serve unlabeled wine produced in pails and served in open crafts.
- 8) **CREDIT CARD FEES** - We do not charge an extra service fee for the use of your credit card. It is very important to read the fine print of competitor's contracts as you may be paying up to 5 % extra if you present your credit card for payment. This practice is wrong and we caution you to ask this question when you visit other facilities.
- 9) **BRIDAL SUITES** - Newly renovated private bridal suites are provided for the bride and groom on their special day equipped with private washroom facilities.
- 10) **PERSONEL** - Regardless of all of the other reasons to book The Grand Olympia this is one is the most important, the people. The Staff at the Grand Olympia are second to none, you are investing in an experience, this is the most important aspect of your special day. This will not happen without genuine caring people who take the time to provide for all of your needs on your special day. It takes many years to assemble the team of people we have at The Grand Olympia and they are all proud to stand ready to provide you with beautiful memories and magical moments that will last a lifetime.